



USED LAPTOP WARRANTY

The Laptop Shop Limited
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Brighton
BN1 3XE

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Sony Vaio PCG-Z1XMP

Serial No.:



SAMPLE

Invoice No.:

----- Booking Information -----

Date: 6/15/04 10:09

By: Andreas McLennan

----- Sale Information -----

Date: 1/1/04 0:00

Customer: LAPTOP SHOP - STOCK

Specification

Processor: **Intel Centrino**

Speed: **1.5**

Memory: **512 Mb**

Screen: **14"**

Hard Disk: **60 Gb**

Optical: **CDRW/DVD**

Floppy: **None**

Others: **WiFi 802.11b/g
Bluetooth**

Warranty Terms

Start: **01/01/2004**

Duration: **0 Months**

What is covered?

The laptop that you purchased from us as described above. You are covered for electrical, electronic or mechanical failure for the period stated above. The Laptop Shop Limited's liability is limited to the amount on the original purchase invoice.

Who is covered?

This warranty is non-transferable and can only be claimed against by the customer (company or individual) mentioned in the 'Sale Information' above.

What is not covered?

- Routine maintenance as required by the manufacture or maintenance carried out under a third party maintenance contract.
- Any repair or labour charges associated with the repair or replacement of a TFT display.
- Any repair or replacement not carried out by The Laptop Shop Limited.
- Any Laptop that has been upgraded or modified by any party other than The Laptop Shop Limited.
- Any loss of data caused by fault or failure of the laptop or any of its components.
- Failure due to software, software configuration, jumper settings or programming.
- Failure or damage caused as a result of fire, lightning, explosion, flood, rust, corrosion, dampness, radioactivity or sonic boom.
- Failure as a result of manufacturing faults, inherent vice, wear and tear or operational error.
- Failure of the laptop when being left unattended in a public place or during the hire or loan of the property to a third party.
- Any additional items in the form of upgrades, modifications or additional parts of any sort. This includes those fitted by The Laptop Shop Limited, although these may carry their own warranty.
- The battery and CMOS battery after 7 days from the warranty start date.

Conditions of Warranty

- The customer shall take all reasonable steps to ensure this laptop is transported in a carry case, bag or box specifically made for the purpose of carrying a laptop.
- The customer shall take all responsible steps to ensure that the laptop is operated and serviced in accordance with the manufactures recommendations.
- This warranty is a 'RETURN TO BASE' warranty and the laptop must be returned to the point of purchase within the warranty period.
- In the case of mail order or internet sale the customer must inform The Laptop Shop of the fault in question either in writing or by telephone. They must obtain a valid RMA number which must be clearing shown on the box when returned. The laptop should then be returned to:

Warranty Returns
The Laptop Shop
82 Queens Road
Brighton
East Sussex
BN1 3XE

Claims Settlement

In cases where The Laptop Shop Limited believes the laptop to be beyond economical repair we reserve the right to:

- Replace the laptop with an identical model.
- Replace the laptop with a machine of equal or higher specification.
- Refund the customer to the value of the laptops current market value.
- If the fault developed within 7 days of purchase a full refund can be sought should a replacement not be available.

Please note replacements and refunds can only be made where the laptop is returned complete with all items and software as purchased or shipped and in its original box.

*Thank you for choosing to become a customer of
The Laptop Shop*

Director Signature